



401 N. Morton Street
Bloomington, IN 47404

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City of Bloomington,
Indiana

Council for Community Accessibility



Assistance at Gas Stations

Gas Station Assistance

The City of Bloomington Council for Community Accessibility has conducted a survey of area gas stations to determine which stations provide refueling assistance for people with disabilities.

People with disabilities may find it difficult or impossible to pump their own gas for several reasons – for example, they may be unable to use the controls, hose, or nozzle of a self serve gas pump. At stations that offer only self service, they may be unable to purchase gas. At stations that offer both self service and full service, people with disabilities may have no choice but to purchase the more expensive fuel from a full-service pump.

The Americans with Disabilities Act (ADA) requires gas stations to provide equal access for customers with disabilities. If necessary to provide access, stations must —

- Provide refueling assistance upon the request of an individual with a disability. A service station or convenience store is not required to provide such service any time it is operating on a remote control basis with a single employee, but is encouraged to do so, if feasible.
- Let customers know (e.g., using signs or notification on or near pumps) that individuals with disabilities can obtain refueling assistance by honking their horn or otherwise signaling an employee. Some stations provide a call button.
- Provide the refueling assistance without any charge beyond the self-serve price, if the customer wants only fuel. The attendant may provide assistance at a self-service pump or at a full-service pump. In either case, the customer must be charged the self-service price.

The following gas stations offer assistance to people with disabilities:

(Signal for help by pressing the help button on the pump unless noted.)

- **7-Eleven:** 1122 W. 11th St., 333-1088. No help button, they “know their customers.”
- **Circle K:**
 - 2520 S. Leonard Springs Rd., 825-7866; must be 2 employees on duty.
 - 503 W. 5th St., 331-7605; must be 2 employees on duty.
 - 4405 E. 3rd St., 323-9469; must be 2 employees on duty.
 - 1115 S. Walnut St., 335-1742; must be 2 employees on duty.
 - 201 W. 17th St., 331-1823; must be 2 employees on duty. No help button; lift handle for help.
 - 527 E. 3rd St., 331-1337; must be 2 employees on duty.
 - 2700 E. 3rd St., 332-4733; must be 2 employees on duty.

- **Circle S Food Mart:**
 - 5337 S. Old SR 37, 824-9142; must be 2 employees on duty.
 - 1560 W. Bloomfield Rd., 334-0128; must be 2 employees on duty.
 - 530 S. College Mall Rd., 332-3828; must be 2 employees on duty.
 - 2110 N. Walnut St., 339-4492; must be 2 employees on duty.
 - 4200 W. SR 46, 876-3133; must be 2 employees on duty.
- **Fastmax/Sunoco:**
 - 1602 S. Walnut St., 333-7937; must be 2 employees on duty.
 - 4724 W. SR 46, 876-6281; must be 2 employees on duty.
- **KPR Food Station:** 4724 W. SR 46, 827-6281; must be 2 employees on duty.
- **Kroger:**
 - 1175 College Mall Road, 333-5766.
 - 4025 S. Old State Rd 37, 824-5200.

- **Murphy USA:** 3311 W. SR 25, 333-4432; must be 2 employees on duty. No help button; pull up to kiosk and signal.
- **Sam’s Club:** 3205 W. SR 45, 331-0003, No help button, signal to attendant.
- **Smithville Food Mart:** 7148 S. Fairfax Rd, 824-7224; No help button; honk for assistance.
- **Speedway:**
 - 2700 N. Walnut St., 331-0795.
 - 3585 W. SR 46, 336-3893.
 - 3939 W. 3rd St., 331-0780.
 - 3021 E. 3rd St., 339-8064.
- **Sunoco:** 5100 S. Victor Pike, 824-8363; No help button; lift the pump in window view.
- **Tobacco Express:** 4001 W. 3rd St., 333-1097.
- **Wal-Mart:** 3585 W. SR 45, 339-7180; No help button; signal for assistance.
- **Winslow Rd. Marathon:** 2601 S. Walnut St., 339-4546.



A Help Button Located on a Gas Pump.

If you have information about additional stations which provide refueling assistance, please send the information to Special Projects Coordinator Craig Brenner – brennerc@bloomington.in.gov, or call 812-349-3471.



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